STAR #3 – Holiday Bookings

Situation

Employees required to submit holiday request forms in triplicate for each leave period. HR department are manually entering details into a spreadsheet to create an audit trail. Human Resources are wary of a technical solution as they are concerned about the audit trail.

Task

Design an intranet application which will keep sufficient records to satisfy auditing requirements.

Action

Create an application to submit holiday requests to relevant manager, require reason if declining request, demonstrate to HR that any report can be created.

Result

Success - solution rolled out to company and subsequently extended to sickness reporting.